

Feature Overview v4.7



This document provides an overview about the EMM (Enterprise Mobility Management) features supported by 'Silverback by Matrix42'.

MOBILE OS

Android 4.x	✓
Android 5.x 'Android for Work' support	✓
Apple iOS 4+ including 'supervised' devices	✓
Samsung Safe v2+	✓
Samsung Knox v1+	✓
Windows Phone 8+	✓
Windows (RT) 8.1+	✓

DEVICE ENROLLMENT

Enrollment by end-user (Zero touch for IT)	✓
MDM clientless enrollment	✓
Apple DEP support	✓
Enrollment by IT staging	✓
Enrollment with SMS	✓
Enrollment restriction by serial number	✓

DEVICE SECURITY

Device passcode policy	✓
Lock device	✓
Clear passcode	✓
Encryption	✓
Device restrictions (camera, system settings, ...)	✓

IT SERVICES

Email, calendar & contacts	✓
Exchange ActiveSync Whitelist via Powershell	✓
Wi-Fi	✓
VPN	✓
Certificates	✓

APPLICATION MANAGEMENT

Provision external App Store apps	✓
Provision internal, self-developed enterprise apps	✓
Mobile App Portal application	✓
Automatic and manual provisioning of apps	✓
Apple VPP - redemption keys	✓
Apple VPP - license based	✓

CONTENT MANAGEMENT

Microsoft Sharepoint support	✓
SilverSync (content from network drive)	✓
MyContent (local files on mobile device)	✓
Personal File Manager (Sync of individual desktop documents)	✓
Edit and send PDF files	✓

COMPANION APP

Public App Store application	✓
Jailbreak detection	✓
Compliance checking and refresh	✓

COMPLIANCE / COST CONTROL

Detect non-compliant hardware models and OS versions	✓
Detect black/whitelisted apps	✓
Detect roaming and data usage caps	✓
Detect SIM card changes	✓
Execute predefined actions in case of a non-compliant status	✓
Notification by email or Matrix42 Companion app	✓

ADMINISTRATOR UI

English language support	✓
German language support	✓
Predefined administrator roles	✓

ENTERPRISE INTEGRATION

Active Directory / LDAP	✓
Multi-domain support	✓
Multi-forest support	✓
Microsoft PKI support	✓

CLOUD CONNECTOR

Active Directory / LDAP support	✓
Microsoft CA PKI support	✓
Powershell support	✓
Multi-region Cloud Connector support	✓

PKI INTEGRATION

Microsoft Windows CA integration support	✓
DCOM / ADCS support	✓
Certificate for WLAN, VPN, Exchange profiles	✓

PRODUCT ARCHITECTURE

Standard Windows Server based	✓
IIS based application	✓
Microsoft SQL Server	✓
MDM application components HA/DR support	✓
Use existing Windows, SQL Backup & Recovery processes	✓
Use of existing firewalls and proxies	✓
Integrate with Kerberos for delegation network support	✓

INTEGRATION INTO MATRIX42 SOLUTIONS

Matrix42 Mobile App - iOS MDM pre-configuration	✓
Matrix42 Client Lifecycle Management (Empirum)	✓*
Matrix42 Workspace Management (Service Store)	✓*



A Better Solution Limited
 Winnington House | 2 Woodberry Grove | London | N12 0DR

Dean Jennings
 Email: dean.jennings@abettersolution.biz
 Phone: +44 (0) 7930 358320

Robert Atkins
 Email: robert.atkins@abettersolution.biz
 Phone: +44 (0) 7980 694620
www.abettersolution.biz



REMARKS

Some feature's availability varies dependent on mobile OS. Contact Matrix42 to get more information for your specific project requirements.
 ✓* and * = Planned for first half of 2015

RECOMMENDED MDM SYSTEM CONFIGURATION FOR 1000 DEVICES

Windows 2008 R2+, Windows 2012 R2, IIS 7, .NET 3.5, 4.0, 4.5 Silverlight, Access Database Engine x64
 Separate / Existing Microsoft SQL 2008 R2, SQL 2012+, Standard Edition and higher
 Silverback Server: 64 Bit CPU, 2.6 GHz Xeon or faster, 8 GB RAM, 50 GB disk space, SAS speed disks, 1 GB network interface card
 Virtual Machine Support: VMware ESXi, Citrix Xen Server, Microsoft Hyper V
 Customer specific design will be finalized during project implementation phase

Look and see how simple, scalable and secure EMM can be! Register your 30days Silverback Trial on: <http://silverback.matrix42.com>